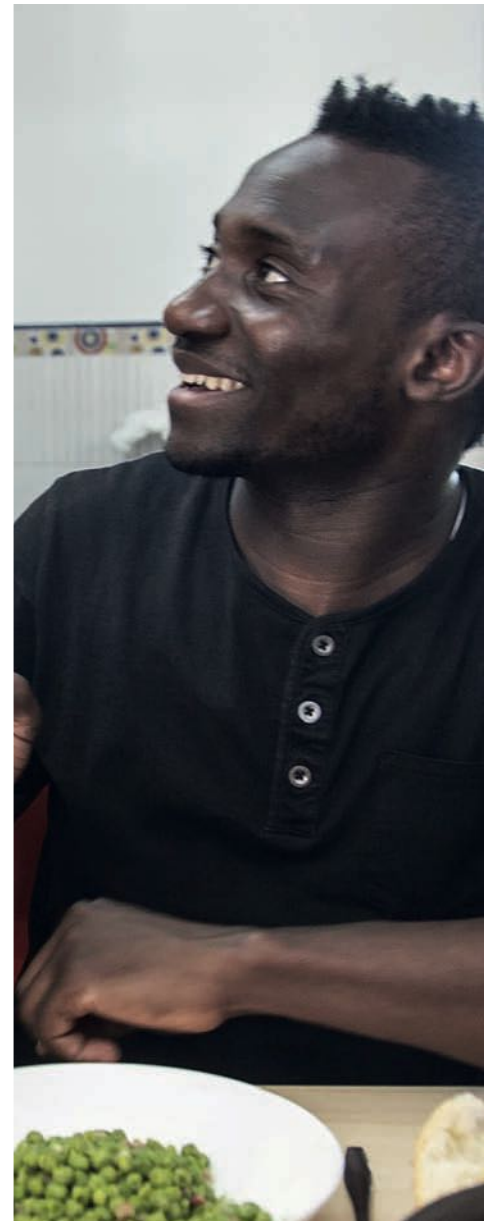


365 DAYS

PERSON BY PERSON



"la Caixa" Foundation

SOCIAL | POVERTY | COOPERATION

115 years with the most vulnerable groups

“la Caixa” Foundation works alongside hundreds of entities and thousands of volunteers to fight poverty and social exclusion, provide everyone with the same opportunities, ensure a healthy life and promote wellbeing in general.





IN THE KEY OF FOUR

1

Twelve years of breaking the vicious cycle of poverty for children and their families

2

Socio-occupational inclusion addressed from a new, comprehensive perspective

3

A decade of accompanying people with advanced diseases

4

Calls for social initiative project grants throughout Spain and Portugal

CAIXAPROINFANCIA



More than 10 years breaking the vicious circle of poverty

Starting from 2019, CaixaProinfancia is now present in all Spanish regions with a consolidated work model for the comprehensive development and social inclusion of children in situations of poverty.

CaixaProinfancia is dedicated to providing children aged between 0 and 18 in situations of poverty or social exclusion the same opportunities as everyone else. The aim of the programme is to break the vicious cycle of poverty handed down from parents to children in order to promote new forms of care focused on social and educational development through a series of grants.

When it was launched 12 years ago, CaixaProinfancia was deployed in 11 cities and metropolitan areas: Barcelona, Madrid, Bilbao, Zaragoza, Málaga, Murcia, Palma, Sevilla, Valencia, Santa Cruz de Tenerife and Las Palmas de Gran Canaria. Over the years, it has been extended to other cities in Spain and this 2019, it has fulfilled its desire to be present in all autonomous communities.

The CaixaProinfancia programme is already present in all autonomous communities.

This networked programme seeks to provide full care for children from vulnerable families



A representative sample of children from the CaixaProinfancia programme shows that 81.1% pass their 4th year of secondary school to accredit their training, given that the gross graduation rate at secondary school level in Spain is 77.6% and this figure drops to 50% for students in situations of vulnerability. —

Presence in all autonomous communities

CaixaProinfancia was deployed in three new autonomous communities over the course of 2019: Asturias (Mieres), Cantabria (Santander) and La Rioja (Logroño), making it now present in all 17 Spanish autonomous communities.

Personally speaking

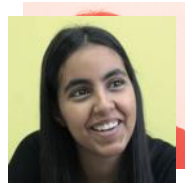


Miguel Ángel Díaz Díaz (Sevilla)

A successful track record. His family is from one of the most vulnerable neighbourhoods in Polígono Sur and in 2019 they requested help from Radio ECCA. From that time on, he and his parents have been receiving the support of CaixaProinfancia and other "la Caixa" Foundation programmes. Today, Miguel Ángel is studying 3rd year of Hispanic Philology, has received several literary awards and has just published his first book.

Cozar Mohamed (Bilbao)

Cozar and her family lived as refugees in Algeria. They arrived in Burgos in 2005 and then moved to Bilbao. A good student, Cozar began to fail in her 2nd year of secondary school. With the support of her parents and the help of CaixaProinfancia, she finished high school and passed her university entrance examination. She is now deciding whether to study chemistry or childhood education.



Caridad del Cobre (Gran Canaria)

An example to follow. Despite adversities, she is currently studying Tourism at university. Her efforts have shown that you can get ahead when you have the necessary help. Thanks to the support she has received from CaixaProinfancia and the perseverance and strength she inherited from her mother, she managed to excel in her secondary school studies.



Strengthening self-esteem

CaixaProinfancia conducted a qualitative study in 2019 through the programme's scientific management (Ramon Llull University) with young people recognised in its tenth anniversary, celebrated in 2018, for having completed their higher education studies. 85% of these young people share a clearly positive view of their time in the programme. With the grants and accompaniment they received, 75% of them saw their confidence and self-esteem strengthened.

➔ CAIXAPROINFANCIA

PROGRAMME TOTAL

318,808

children

IN 2019

62,825

children

MORE THAN

400

collaborating entities

EMPLOYMENT



The world's best job: helping people to find a job

"la Caixa" Foundation promotes programmes and initiatives aimed at helping vulnerable people with difficulties in accessing employment.

A society's progress is measured by the equal employment opportunities it offers. The "la Caixa" Foundation job integration programme acts as a bridge between social entities and companies, contributes to raising awareness, actively seeks out employment opportunities and promotes social responsibility in companies.

"la Caixa" Foundation **Incorpora** is aimed at vulnerable people, such as victims of gender-based violence, the disabled, the mentally ill, young people and people aged over 45. Its main lines of action include **Self-Employment**, aimed at people who are at risk of social exclusion with entrepreneurial skills and business ideas, and **Reincorpora**, which offers inmates the opportunity to build a new future by fully integrating into society through personalised itineraries. "la Caixa" Foundation also promotes projects for people with disabilities or in situations of social vulnerability through its **Socio-occupational insertion call**.



Companies with Aura: Event to celebrate the 30th anniversary of the Aura Foundation, the first entity in Spain to use the Supported Employment methodology in companies for people with intellectual disabilities and that has collaborated with the "la Caixa" Foundation Incorpora Programme since its inception, with a total of 400 contracts.

➔ JOB INTEGRATION 2019

532
SOCIAL ENTITIES

98,944
PEOPLE ASSISTED

43,757
PEOPLE INTEGRATED

14,198
CONTRACTING COMPANIES

➔ SELF-EMPLOYMENT 2019

1,356
MICROENTERPRISES CREATED

In 2019, the **"la Caixa" Youth Employment** programme, co-financed by the European Social Fund and "la Caixa" Foundation, completed the call for applications aimed at companies hiring young people aged between 16 and 29 who are registered in the national youth guarantee system. More than 1,800 young people have been able to access stable, quality employment thanks to this programme, with 74% of the contracts being indefinite.

This year, CaixaForum Barcelona hosted the **Incorpora Mental Health. Open Mind to Job Placement** seminar, in which the business world was encouraged to become an active agent for health. More than 14,500 people with mental health problems have found work thanks to the "la Caixa" Foundation socio-occupational insertion programme. —

Personally speaking



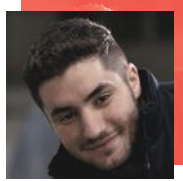
JUDIT, 27 years old. Pastry chef at Noguera Bosch. "la Caixa" Youth Employment programme.

"When I finished my internship here, they hired me and I stayed because I knew I wanted to be a pastry chef."

IOAN. Specialist in metals.

"la Caixa" Youth Employment programme.

"Because I like what I do, I wake up every morning enthusiastically wanting to go to work."



JESSÉ HIDALGO. Employee at Josep de la Cruz SL. "la Caixa" Foundation Mental Health Incorpora programme.

"My goal in the company is to be increasingly more autonomous and to assume more responsibilities, to repay the opportunity that I have been given and to become independent in my personal life."

JOHN GRIFFITHS. Expert in job stress management.

Incorpora Mental Health. Open Mind to Job Placement seminar at CaixaForum Barcelona this year.

"Work is a good place to protect mental health, given that two thirds of adults spend at least half of their active time working."



Incorpora Portugal

In 2019, the "la Caixa" Foundation Incorpora programme provided a total of 1,000 jobs in Portugal for people at risk or in situations of exclusion thanks to the collaboration of 427 companies. Moreover, "la Caixa" Foundation increased the number of social entities in charge of promoting hiring by socially responsible Portuguese companies from 33 to 46. These entities are located in Lisbon (14), Porto (9), Coimbra (5), Setúbal (5), Faro (5), Beja (3), Viseu (3) and Évora (2). The people at risk are young people who neither study nor work (NEETs), unemployed people over 45, former prisoners and drug addicts, victims of domestic violence and people with disabilities. The Instituto do Emprego e Formação Profissional collaborated in the hiring process of Incorpora entities in Portugal, while providing support in the implementation process of the programme in the country.

Personally speaking

"Everything is much easier now: I have an occupation; I can get by every day and I feel useful."

Rafaella. Deputy head at Alhos e Bugalhos.

"My time away from work has changed radically. I needed this change."

André. Head of Merchandising at Brico Dépôt Loures.

➔ REINCORPORA 2019

3,158
ITINERARIES
INITIATED

➔ INCORPORA PORTUGAL 2019

46
SOCIAL
ENTITIES

104
TECHNICIANS

4,182
PEOPLE
ASSISTED

1,000
PEOPLE
PLACED

427
CONTRACTING
COMPANIES

ADVANCED DISEASES



10 years accompanying at end of life

10th anniversary of the Comprehensive Care for People with Advanced Diseases programme in 17 autonomous communities.

approaches (medical, psychological, social and spiritual), so that medical teams can deal with pain in tandem with psychosocial care teams, which treat the suffering of people with advanced diseases, as well as that of their families.

Volunteers, or *soul mates*, are a key element, given their commitment to the efforts of accompaniment and their ability to listen. The programme recently set up the Loneliness and End-of-Life programme to deal with extreme cases of absolute solitude of people lacking family or a social fabric to embrace them. The programme has 14 assistance networks throughout Spain.

The programme's aim is to ensure "no person should die alone, always accompanied".

Because health is the most precious good" and so that "no person dies alone, always accompanied". These two reasons are why "la Caixa" Foundation launched a pioneering programme 10 years ago: Comprehensive Care for People with Advanced Diseases, with the aim of improving the quality of life of these people in Spain's 17 autonomous communities and in Ceuta.

The programme exemplifies the founding mission of "la Caixa" 115 years ago to build a better, fairer society by accompanying people in situations of great vulnerability, in other words, at the end of their lives. Comprehensive care involves combining four



➔ ADVANCED DISEASES

52

PSYCHOSOCIAL
Care Teams
(PCTs)

143

HOSPITALS

133

HOME TEAMS

184,553

TOTAL PATIENTS

250,817

TOTAL RELATIVES

The programme also has 5 EspaiCaixa spaces in various hospitals so that patients and their families can feel at home. Similarly, the School for Caregivers responds to the needs of family members caring for people at the end of their lives, providing them with support to make them feel more secure in their daily lives.

The programme has 52 psychosocial care teams (PCTs) distributed throughout Spain and Portugal, made up of more than 200 professionals (psychologists, social workers, spiritual agents, doctors and nurses), in addition to more than 1,000 volunteers. They work within a network of 143 hospitals and 133 home support teams. The programme has been extended to Mexico and Hong Kong.

This comprehensive networked care from "la Caixa" Foundation is managed by the Catalan Institute of Oncology and backed by the World Health Organisation and international scientific community. —

Personally speaking

Patient

"Their company gives you strength and makes you feel you are not alone. Sometimes I cry for joy at feeling so cared for."

Relative

"I was in a very intense emotional situation, including life-changing stress, and they helped me get my second wind and move on."

Volunteer

"You leave the room and think the world is a better place."

Social worker

"When you can't give more days to life, you have to give more life to your days."

Doctor

"Humanising assistance is going to see a sick person and their family, leaving your gown in the office and approaching them as we are: people."

Psychologist

"My job is to help channel all the anguish felt by the sick person at the moment of a threat of their own existence."

Humaniza programme session in Portugal.



Humaniza in Portugal

The Humaniza programme, an adaptation of the Comprehensive Care for People with Advanced Diseases programme, promoted in Portugal by "la Caixa" Foundation in collaboration with the Ministry of Health and General Secretaries of Health of the Azores and Madeira, completed its first year in 2019.

The work of 10 Psychosocial Care Teams distributed in various regions of Portugal was consolidated over the course of the year. They were selected in 2018 by a public competition to provide additional health care assistance to palliative medical teams, including accompaniment at an emotional, social and spiritual level during the process of illness and mourning, including support for professionals and the actions of volunteers. "la Caixa" Foundation assisted 4,473 patients and 5,445 family members in 2019.

Together with Ordem dos Médicos, a total of 13 fellowships were awarded for medical specialisation in palliative care. This initiative will increase the number of doctors with these skills in Portugal by 20%.

Within the framework of the call to support associative movements launched in 2018, 4 innovative projects from non-profit entities with recognised experience in the field of advanced diseases were selected: *Compassivas Comunidades: Laços que Cuidam*, from the Associação Portuguesa de Cuidados Paliativos; *(Des)cobrir a ELA: estar perto de quem está longe*, from the Associação Portuguesa de Esclerose Lateral Amiotrófica; *IntegrAçores, Cuidados Paliativos Integrais para Todos*, from the Grupo de Amigos dos Cuidados Paliativos do Hospital Divino Espírito Santo de Ponta Delgada, and *Caixa de Música*, from the Associação Portuguesa de Música nos Hospitais e Instituições de Solidariedade.

INTERCULTURALITY



For a more cohesive society

The Intercultural Community Intervention (ICI) programme promotes the participative management of cultural diversity and fosters social cohesion.

Ten years of Intercultural Community Intervention. This programme was launched in 2010 and is part of a long history of work by "la Caixa" Foundation in relation to the phenomenon of migration, social cohesion and cultural diversity. It promotes the participative management of cultural diversity through a process of social intervention.

The programme coordinates strategies of social participation and intercultural coexistence.



It builds strategies for social participation and intercultural coexistence, primarily in families, children and young people, in collaboration with major social agents. In the intervention territories as a whole, it has achieved the active involvement of 55.9% of the main institutional, civil and technical/professional agents in the many community coordination and organisation activities and spaces created.

Given the crucial importance of education and health in the wellbeing of the population, these have been two ideal areas to encourage the confluence of joint interests and initiatives. A total of 67.6% of educational centres and 72.7% of health centres are actively participat-

ing in the various initiatives promoted by the project, thereby contributing greatly to the overall process of community strengthening.

In all the intervention territories as a whole, 67.7% of parent and student associations (PSAs),

49.6% of neighbourhood associations, 63.1% of migrant associations and 58% of Roma people associations have participated, all essential for guaranteeing good neighbourly relations and facilitating the integration of the cultural and ethnic diversity present in the territories. —

➔ INTERCULTURAL COMMUNITY INTERVENTION (ICI) PROGRAMME

PARTICIPANTS (2019)
157,612
 in 32 MUNICIPALITIES

ACTIVITIES (2019)
2,787

THE ELDERLY



The Elderly, active subjects of their own history

Empowering elderly people as active members of society is the aim of this programme, given the fact of increased life expectancy and improved health conditions.

Ever since its inception, "la Caixa" Foundation has focused on elderly people as one of its target groups. The Elderly programme maximises the possibilities of personal development and enables people to build relationships of support that can help them to develop a full, committed life in the community.

An increasingly heterogeneous old age and an increasingly complex process of ageing call for a change in programmes that seek to accompany people so that they can develop expertise, skills and resources to enable the development of a full life based on respect for their rights and dignity. This ensures free decision-making based on their own values and promotes their contribution to society based on a commitment to encouraging the common good and solidarity with other generations.

The programme also contributes to improving the quality of life of

the elderly by providing them with knowledge and information for both their personal development and the acquisition of healthy habits that improve their daily lives and allow them to live an autonomous, independent life, as well as the development of their life project.

This 2019 also served to consolidate the Always Someone There programme, which addresses a growing challenge: to tackle situations of loneliness from the perspective of each person's abilities and the construction of community support and care networks. Always Someone There is jointly conducted with public administrations and more than 110 entities in Tortosa, Girona, Tàrraga, Santa Coloma de Gramenet, Palma, Logroño, Jerez de la Frontera and Lleida. More than 600 people have benefited from this programme. —



The Always Someone There programme was consolidated in 2019.

Loneliness in the Elderly course

One of the challenges of any advanced society is loneliness. According to data from a survey carried out by the "la Caixa" Foundation Elderly programme, 39.81% of elderly people aged between 65 and 79 present emotional loneliness and 29.14% social loneliness, while among those over 80 years of age, 48% say they suffer from emotional loneliness and 34.83% from social loneliness.

The "la Caixa" Foundation Elderly programme and Spanish Society of Geriatrics and Gerontology (SEGG) have launched the Solitude in the Elderly course with the aim of providing an in-depth analysis of the phenomenon of loneliness and training social and health service technicians in this field. These courses cover everything from the conceptualisation and demography of loneliness to the consequences of loneliness on physical and psychological health, as well as an exhaustive study on various interventions for which there is empirical evidence. The course was held in Barcelona in 2019 and it attracted more than 140 professionals from the social and health fields.

THE ELDERLY

PARTICIPANTS
(2019)

789,038

ACTIVITIES
(2019)

16,838

VOLUNTEERS



Commitment of "la Caixa" Group

The entity promotes people's commitment to society through active employees, retired workers, customers, friends and family.

Involvement and consolidation. "la Caixa" Volunteers has established itself as one of the most active associations in Spain, increasing the number of its activities by more than 40% in recent years. With more than 5,800 active volunteers in 2019, more than a third have demonstrated a recurrent commitment by participating at least 4 times a year in some of the actions promoted. A total of 7,013 activities have been organised annually, with an average of 19 per day, and each one has impacted 47 beneficiaries.

"la Caixa" Volunteers participate in solidarity actions primarily aimed at vulnerable groups or those at risk of social exclusion. Of all its annual activities, one third have been devoted to health and the elderly, another third to child poverty and the final third to financial education and job placement. An average total of some 300 hours of volunteering per day has been carried out.

The association is organised in 31 delegations distributed throughout Spain that jointly prioritise and undertake various actions according to the needs of each place. This territorial reach makes the associ-

"la Caixa" Volunteers are among the most active in Spain

ation highly efficient when it comes to identifying specific needs. Since 2005, it has had the participation of employees and retired people from the entity who, together with family members and friends, collaborate and respond to the most immediate needs of society by promoting volunteer work as a value of solidarity and cooperation, and contributing time and assistance to achieve a more just and equal society.

Based on its 2017-2019 Volunteer Master Plan, "la Caixa" Foundation has concentrated and focused its activity over these 3 years to optimise resources, while at the same time positioning itself as a benchmark. The association's structure has been consolidated together with the strengthening and professionalization of its management. Objective evaluation has also enabled the association to improve the efficiency and quality of all its activities.

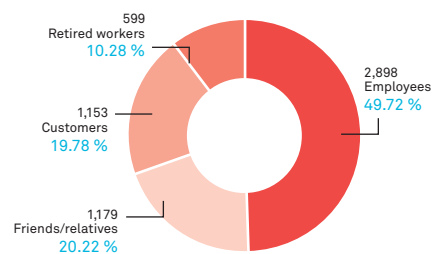


"The "la Caixa" Volunteers remind us that a better world is possible, in which people help each other in a selfless manner," claims Isidro Fainé, Chairman of the "la Caixa" Banking Foundation.

"Much more than one day"

Based on the slogan *Much more than a day*, the "la Caixa" Volunteer Day 2019 held recreational, artistic, cultural and environmental workshops led by volunteers in order to help develop and integrate minors at risk of poverty or social exclusion. The action was held jointly in 42 cities throughout Spain, attracting more than 1,000 volunteers, 5,577 children and 219 social organisations.

ACTIVE CORPORATE VOLUNTEERS



ESPAICAIXA FRANCESC D'ASSIS



Comprehensive care for “invulnerable” children

The EspaiCaixa Francesc d’Assís in Manresa was refurbished a year ago in the Convent of Santa Clara to provide comprehensive care for vulnerable children and their families.

The centre was restored and refurbished in the Convent of Santa Clara in Manresa, a novitiate building that dates back to the beginning of the 12th century. This 2019, it celebrated its first year of life as the EspaiCaixa Francesc d’Assís. A total of 212 children and 103 families at risk of social exclusion have been cared for throughout this time.

The space offers the CaixaProinfancia programme services of psychotherapeutic care and educational reinforcement and has a children’s family space for families with children under 7. You’ve Got Talent is aimed at children aged between 6 and 12, while the ABC workshop on integration is open to migrant mothers. The centre also organises the sports activity FutbolNet, led by a team from the Barça Foundation, and hosts other activities open to the whole city.



EspaiCaixa makes available the resources of the INVULNERABLES project, which offers full assistance to families and depends on the collaboration of more than 40 companies and entities. These partnerships are

channelled through the Santa Clara Convent Foundation. The space is staffed by people with the relevant training and qualifications to work on the cognitive, affective and social development of children. —

Personally speaking

MELANIE CABALLOL, mother.

User of Children’s Family Space.

“I can share time with my child in this space.”

ERIKA SUÁREZ, 10 years old.

You’ve Got Talent participant.

“We learned to live together here.”

SANA ATTAOUIL, mother.

User of CaixaProinfancia programme.

“I have managed to gain more confidence in myself throughout this course.”

ESPERANZA FOUNDATION



Local direct social action

The Esperanza Foundation assisted more than 3,000 people in situations of poverty and vulnerability in 2019 in Barcelona's Gothic Quarter.

The Esperanza Foundation was set up by "la Caixa" Foundation in 2013 as a local direct social action entity that fights against poverty and social exclusion in Barcelona's Old Town district. Its new building in Plaça Sant Just was inaugurated in 2019. The enlarged space has helped to increase activities and assistance for families, as well as enabling networking with social entities in the area.

The Esperanza Foundation is an open-door entity that offers care and resources to people and families in situations of poverty and exclusion with the aim of promoting their autonomy, improving their quality of life and helping



Left, the Esperanza Foundation's new building in the Gothic Quarter was opened in 2019. Right, the Casa de Recés welcomes women aged between 18 and 35 in vulnerable situations.



➔ ESPERANZA FOUNDATION

PEOPLE ASSISTED (2019)

3,130

beneficiaries in a situation of poverty have received direct social care.

945
FAMILIES ASSISTED

39
WOMEN HOUSED

328
NEW JOBS

to integrate them into society. This is done through comprehensive accompaniment and an approach that includes the abilities and potential of the people assisted in order to promote their empowerment and responsibility. The Foundation provided care and resources to more than 900 families in vulnerable situations in 2019.

It also took in and housed 39 vulnerable women aged between 18 and 35 who were referred by other social entities or public administrations in its Casa de Recés. Residents are offered socio-educational, health, training and work support in this space, so that they can take the step towards an autonomous life.

The Foundation also contributed to improving the educational and emotional situation of 182 children (aged between 0 and 16) through educational support for children as well as leisure and free-time activities, in collaboration with local neighbourhood entities. It also opened the doors of job placement to 328 people in a precarious situation, which means they have been able to find a job or create their own company.

These actions are carried out with the help of 69 people (27 employees and 42 volunteers), providing support to the different projects and services throughout 2019. One of the cornerstones of the Esperanza Foundation is networking, with more than a hundred social entities and companies from the Old Town district and the rest of Barcelona collaborating to guarantee full assistance to people and their families. ─

HOUSING



Housing support

The "la Caixa" Foundation facilitates housing for people on low incomes. Its Rental Solidarity programme enables access to housing for people who have seen their income reduced because of the economic crisis and

are in a vulnerable situation. While the Affordable Housing programme of "la Caixa" also offers alternatives to ensure the emancipation of young people and dignified housing for the elderly. ─



"la Caixa" Foundation has two programmes for access to housing for people on low incomes.

➔ HOUSING

22,300

social housing units available by end of 2019

28,500

social housing units occupied in 2019

SUPPORT FOR SOCIAL INITIATIVE PROJECTS



736 new projects of social entities for a more just society

The "la Caixa" Foundation Social Initiatives Project Support programme has chosen 736 new projects to benefit 268,231 vulnerable people in Spain.



The programme selected 736 projects in 2019 and these will benefit almost 268,231 people.

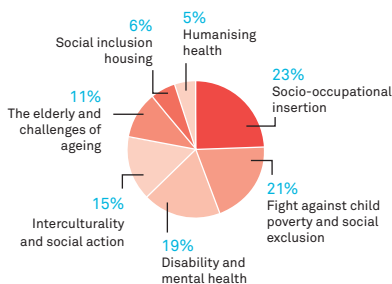
In the interests of equal opportunities and improved quality of life, the "la Caixa" Foundation Social Initiatives Project Support programme works with non-profit organisations to promote initiatives geared especially towards people in vulnerable situations. A total of 736 projects were selected in 2019 and these will benefit a total of 268,231 people.

(Andalusia, Burgos and the Canary Islands), all of which encompass the promotion of personal autonomy and attention to ageing, disability and illness; the fight against child poverty and social exclusion; housing for social inclusion; socio-occupational insertion; interculturality and social action, and social action in rural areas.

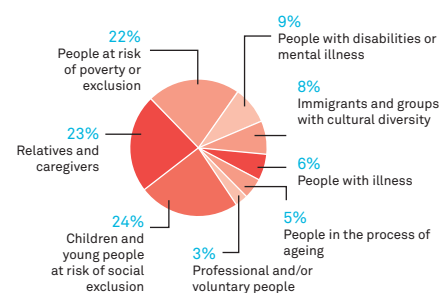
The grants are aligned with both our Strategic Plan 2016-2019 and the UN's Sustainable Development Goals (SDGs). The programme includes six general social calls and three territorial calls

The "la Caixa" Awards for Social Innovation are promoted within the framework of this programme. Ten entities with projects in various fields of action and with innovative features were recognised in 2019. _

DISTRIBUTION OF PROJECTS IN SPAIN BY FIELDS OF ACTION



DISTRIBUTION OF PROJECTS IN SPAIN BY GROUPS





Presenting the BPI "la Caixa" Awards 2019.

Calls in Portugal

BPI "la Caixa" Awards

Two new calls for entries in the areas of children's affairs and rural development reinforce the BPI "la Caixa" Awards, with a total of 120 projects selected to benefit 21,251 people. The BPI "la Caixa" Awards are continuing from 2018 to 3 calls for entries launched in Portugal by the BPI since 2010. In 2019, the BPI and "la Caixa" launched a total of five awards with a total budget of 37.5 million euros. This is one of the largest initiatives to support social projects in Portugal.

The two new calls for proposals launched in 2019 (BPI "la Caixa" Infancy Awards and BPI "la Caixa" Rural Awards) are aimed at supporting vulnerable people and promoting social action in rural areas. These new initiatives complement the assistance already provided through the Solidarity Award for young people and adults in vulnerable situations, the Senior Award for people over 65 and the Enabling Award for people with disabilities.

Promove Border regions

"la Caixa" Foundation allocates one million euros to the development of inland areas. "la Caixa" Foundation created the **Promove: Border Regions** call for proposals in 2018 because of its commitment to economic and sustainable development. The second edition of the programme was launched in 2019 and its goal is to promote innovative pilot projects that contribute to transforming and revitalising inland areas in Portugal, as well as ideas with potential to become innovative pilot projects. The scope of the competition has also been extended, with the incorporation of the Alto Tâmega region. A total of 8 projects and 7 ideas were selected for a total amount of almost one million euros in the following fields: preventing natural risks and efficient management of resources, attracting qualified human resources and business investments, and valuing symbolic capital to attract tourists and new residents.

Promove Personally speaking

THE ELDERLY

Entity: OldCare. North Zone, Bragança.

Intelligent technological pill dispenser. With monthly dose capacity, monitored support service and information bracelet with alerts.

SUSTAINABILITY OF PLANET

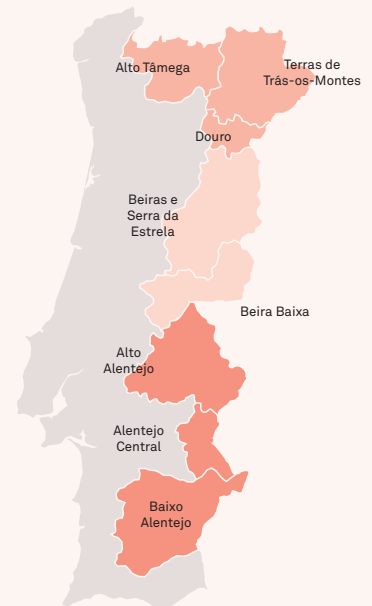
Entity: University of Beira Interior. Central Region.

Installation of filters to capture CO₂ from industry and its reuse associated with the subsequent reduction in taxes and recognition of sustainability to companies incorporating them.

ARCHAEOLOGICAL HERITAGE

Entity: Fundação Cidade de Ammaia. South Region, Marvão.

Consolidation and analysis of structures of the recently discovered Roman theatre of Ammaia, the third most important in Lusitania.



- **North:** 5 projects and 4 ideas
- **Centre:** 1 project and 3 ideas
- **Alentejo:** 2 projects

PROMOVE

8
SELECTED
PROJECTS

7
SELECTED IDEAS

1 M€
TOTAL AMOUNT

INTERNATIONAL COOPERATION



Committed to a fairer world

”la Caixa” Foundation has been creating opportunities and cooperating with the most vulnerable groups around the world for more than 20 years.

cines for children aged under 5 in low-income countries by strengthening their health systems. This alliance offers companies the opportunity to collaborate in the fight against infant mortality as part of their corporate social responsibility programmes. In addition to this action, CaixaBank and Microdonation customers and employees also contribute to increasing the number of children vaccinated thanks to this solidarity actions.

The Acute Respiratory Infection Diagnostic Aid (ARIDA) programme, promoted in collaboration with UNICEF, has improved the diagnosis of and access to treatment for childhood pneu-

Measuring the level of malnutrition of a child in a refugee camp in Ethiopia. MOM Project.

Improving the living conditions of the most vulnerable groups in Africa, Asia and Latin America, while at the same time helping to fulfil the UN’s Sustainable Development Goals (SDGs). ”la Caixa” Foundation promotes global health programmes through international alliances, especially those fighting against pneumonia and malaria, treating and preventing malnutrition among refugee children, encouraging the creation of jobs for women and young people and promoting the training and strengthening of civil society organisations.

Together with Gavi, the Vaccine Alliance and in collaboration with IS-Global, ”la Caixa” Foundation promotes the **Alliance for Childhood Vaccination** to help guarantee vac-



INTERNATIONAL COOPERATION

CHILDHOOD VACCINATION

200,000*
children vaccinated.

*Estimated figure

MOM, INNOVATION PLAN FOR CHILD NUTRITION

162,855
beneficiaries.
(138,000 children + 24,855 mothers).

ARIDA, PROGRAMME FIGHTING MALARIA

+ 1 MILLION
children.

monia and benefited over 1 million children in Bolivia, Ethiopia, Nepal and Mozambique.

In collaboration with the Bill and Melinda Gates Foundation, "la Caixa" Foundation is promoting the **MALTEM** programme to help produce scientific evidence on how to accelerate the elimination of malaria in southern Mozambique. The results show a significant impact, reducing the number of cases by 87%.

MOM: Innovation Plan for Child Nutrition, a joint initiative of the United Nations High Commissioner for Refugees (UNHCR), treats and prevents malnutrition among children under 5 who are refugees in Ethiopia. The programme has succeeded in reducing child mortality in the camps by 76% and has reached 138,000 children.

Also this year, "la Caixa" Foundation and the Aga Khan Foundation have continued their mixed (online and face-to-face) training programmes in Egypt and Mozambique, as well as strengthening civil society organisations. Furthermore, both foundations in March distributed **emergency kits** to 2,000 families in Beira, the city most affected by Cyclone Idai.

The international visibility of the entity grew in 2019 thanks to the action of the branch office of "la Caixa" Foundation in the US. It is worth mentioning the staging of two **events in New York**: *Open in-*

novation platforms in international cooperation, organised with the United Nations Development Programme, and *Unlocking the full potential of philanthropy for development*, within the framework of the United Nations General Assembly. —

Work4Progress India



Work4Progress Award

Work4Progress aims to create sustainable quality employment among women and young people in India, Mozambique and Peru. This "la Caixa" Foundation programme has already launched 73 prototype microenterprises, with the capacity to generate more than 1,300 jobs. One of these initiatives received the Iberdrola Prize for Energy Cooperation 2019. It involves 3 electric rickshaw companies in India that are run by women and offer services to women and girls. The World Bank and the United Nations Development Programme have also recognised Work4Progress as an example of good practice in job creation.

Cooperation with Portugal

Fellowships to 50 Syrian students to complete their higher education for 2 years in Portuguese and Spanish universities. These grants are the result of the collaboration agreement signed by "la Caixa" Foundation and the Global Platform for Syrian Students (GP4SYS) in Portugal in 2018 and chaired by Jorge Sampaio, former President of the Portuguese Republic. The first 25 fellowships for the 2018-2019 academic year were awarded at universities and polytechnics in Lisbon, Porto and Coimbra. The other 25 fellowships for this academic year 2019-2020 have also been assigned, with five of them in Spanish universities.

Science Management course in Lisbon and Barcelona, in collaboration with the Calouste Gulbenkian Foundation, with the aim of improving the skills of health research centre managers in Portuguese-speaking countries.

The CooperantesCaixa programme was launched this year in Portugal. A total of 51 aid workers, including three from BPI, have provided technical assistance in 8 projects in Asia, Africa and Latin America. The three BPI aid workers and one "la Caixa" Foundation aid worker travelled to Maputo, Mozambique, to work on the Juntos! project to strengthen civil society organisations, promoted in collaboration with the Aga Khan Foundation.

MALTEM, PROGRAMME
FIGHTING MALARIA

70,000

beneficiaries.

WORK4PROGRESS, JOB
CREATION PROGRAMME

+25,000

beneficiaries.

COOPERANTESCAIXA

509

volunteers have worked with 60 organisations in 23 countries since the beginning of the programme.

TERRITORIAL SOCIAL ACTION



Foundation extended through network of CaixaBank branches

”la Caixa” Foundation manages to achieve territorial reach to attend to the most immediate needs thanks to the budget managed jointly with the network of CaixaBank branches.



One of the distinctive features of ”la Caixa” since its creation more than 115 years ago has been its territorial social actions. The aim is to contribute to improving the health and wellbeing of people living in the areas where it conducts its activity. In addition to the programmes summarised in the various sections of this Annual Report, ”la Caixa” Foundation has extended its territorial reach through collaborations with local institutions. ”la Caixa” Foundation is jointly managed with the network of CaixaBank branches, thereby guaranteeing the development of social work in municipalities throughout the country.

There are five basic objectives of these grants: to fight against child poverty, marginalisation and social exclusion; to promote active and healthy ageing in the elderly; to strengthen occupational integration; coexistence and interculturality, and illness and disability.

Other collaboration

”la Caixa” Foundation is also expanding the activity of its Foundation at a local level through collaboration agreements with Caja de Burgos, CajaCanarias and Cajasol Foundations, as well as the Caja Navarra Foundation. _

Young people participating in Diversitas inclusive festival.

LOCAL SOCIAL ACTION

BUDGET
44.6 M€

10,690
COLLABORATION AGREEMENTS

641,400
ESTIMATED BENEFICIARIES

CaixaBank branches act as local social agents

Users of Pro-Minusválidos de Ortegaleja Association (Aspromor).



Personally speaking

Projects supported by CaixaBank's Decentralised Foundation in the territory

A greenhouse in Ortigueira, A Coruña

Reopening the doors of an old greenhouse. This was the dream that the Pro-Minusválidos de Ortegaleja association (Aspromor) was able to make come true in order to improve the self-esteem of its members, stimulating them professionally and helping them to integrate into society.

Sewing workshop in Elche, Alicante

The Reintegration Programme for Women in Elche has achieved the objective of contributing to the inclusion of vulnerable women in difficult situations in society through the learning of the sewing trade. The name of the project is Sewing Lives.

Adapted summer camps in Barcelona

The Nexa Foundation has made it possible for young people and children with severe disabilities to now enjoy adapted summer camps. The beneficiaries can access the Servicio de Respiro programme for families with children with multiple disabilities through a system of fellowships.

Therapeutic surfing in the Canary Islands

Therapeutic surfing, music therapy, family yoga, horse riding... The Aloha Life NGO has been able to expand its activities to promote the social inclusion of people and families in vulnerable situations.

Inclusive festival in Toledo

With the aim of promoting the performing art talents of young people in situations of vulnerability or exclusion, the CECAP Group of Social Entities, through CECAP Joven, organises the Diversitas inclusive festival, a project promoting the value of diversity based on culture as a tool for social awareness.

In Portugal, in cooperation with BPI

The "la Caixa" Foundation deployment plan in Portugal has together with BPI led to promoting local interventions in accordance with the strategic lines of its Foundation. A total of 791,812 euros were allocated to 62 local actions in the country in 2019.

Childhood: Assisting vulnerable children through nursery services, kindergarten and leisure and free-time activities is one of the goals of the Centro Social de Educação Sol Nascente de Ribeirão. With the support of "la Caixa" Foundation and BPI, the entity will be able to expand and improve the care of the 200 children it welcomes.

Socially useful goods: "la Caixa" Foundation and BPI have collaborated with the Bens de Utilidade Social (BUS) association in São Domingos de Rana, which supports other social entities such as centres for the elderly, youth centres and day centres by providing essential goods. The association acts as a bridge between companies and individuals who donate goods and social entities that receive and distribute them.

Access to culture: One of the priorities of "la Caixa" Foundation is to help improve society by disseminating culture. "la Caixa" Foundation and BPI will therefore support the cultural programme of Associação Cultural e Recreativa de Tondela (ACERT), which stages world music and theatre festivals, among others.